

2002 - INCOME AND ELIGIBILITY VERIFICATION SYSTEM

POLICY STATEMENT	The Income and Eligibility Verification System (IEVS) is a federally operated system through which agencies request data, wage and benefit information on program applicants and recipients from other state and federal agencies.
BASIC CONSIDERATIONS	<p>IEVS computer matches are performed by SUCCESS with the following files from other agencies:</p> <ul style="list-style-type: none">• SSA Beneficiary Earnings Exchange Record (BEER)• United States Internal Revenue Service (IRS)• Interstate Files• SSA Prisoner Verification Inquiry• SSA Death Verification Inquiry• SSA Bendex• SDX <p>A wage and benefit match is completed to compare the information in SUCCESS and other computer files. If a match is found and the information in a computer file differs from the information in SUCCESS, a system-generated alert is sent to inform the worker of the discrepancy. The worker takes action to resolve the discrepancy and documents those actions in the A/R's case record. Refer to SUCCESS Documentation Standards for documentation requirements.</p> <p>The SSA Prisoner Verification Inquiry and SSA Death Verification Inquiry match the files of the Social Security Administration with SUCCESS files to determine if A/Rs are incarcerated or deceased.</p> <p>IRS and BEERS information are subject to special security considerations. Refer to Section 2003, IRS/BEERS Security.</p>
PROCEDURES	Follow the procedures below to process data received from the computer matches.
Processing Match Data	<p>Use information received from the matches to determine eligibility and benefit level.</p> <p>Complete case actions to resolve discrepancies within 45 days of receipt of the information.</p> <p>Completion of case actions may be postponed to the next review if the actions cannot be completed due to non-receipt of verification already requested from a collateral contact.</p>

PROCEDURES
(cont.)**Verification**

Consider the following information as a lead and verify the income information when a match is received:

- RSDI benefits,

NOTE: Verify gross RSDI income on Clearinghouse.

- DOL earned income matches
- IRS earned income and pension matches
- questionable IEVS information
- prisoner verification data.

Documentation

Record the following information:

- results of the case record screening
- the reason a discrepancy does not exist, if applicable
- date verification was requested and from whom verification was requested
- date action has been taken to correct ongoing benefits
- date of completion of the case action to resolve the discrepancy