

## 2901 – DIVISION OF AGING SERVICES – (DHS)

<b>POLICY STATEMENT</b>	<p>The Division of Aging Services (DAS) administers a statewide system of services for older Georgians and adults with disabilities. These programs seek to secure maximum independence and dignity for individuals, especially the vulnerable elderly.</p>
<b>BASIC CONSIDERATIONS</b>	<p>Services are administered through Area Agencies on Aging (AAAs), each coordinating service delivery in a designated geographic area of the state. The following are services offered:</p> <ul style="list-style-type: none"><li>• <b>Access Services</b> include outreach, which locates and identifies hard to reach older persons and assists them in gaining access to needed services, information and assistance, case management and transportation.</li><li>• <b>In-Home Services</b>, such as homemaker/chore and personal care services, are provided to older citizens. Home delivered meals are distributed as part of the statewide nutrition program. Other in-home services include respite care, friendly visiting, telephone reassurance and home management.</li><li>• <b>Community Services</b> include congregate nutrition services, which provide meals, nutrition education and counseling and other supportive services to older persons in centers throughout the state. The services may also include adult day care, legal assistance, elder abuse preventions programs, health promotion/disease prevention programs and health insurance counseling.</li><li>• <b>Long-Term Care Ombudsmen</b> investigate and work to resolve complaints regarding the quality of care and protection of the rights of long-term care residents. See Section 2937, Ombudsman, for additional information.</li></ul>

**BASIC  
CONSIDERATIONS  
(cont.)**

- **Employment** opportunities for economically disadvantaged persons 55 and over are available through the Senior Community Service Employment Program (SCSEP). These opportunities include training, part-time community service employment and placement in unsubsidized employment.
- **The Community Care Services Program** provides the state's frail elderly and other disabled individuals with in-home health care, health related support services and places to live as alternatives to institutional care. This program serves functionally impaired Medicaid recipients throughout the state. See Section 2131, Community Care Services Program, for additional information.
- **The Alzheimer's Disease and Related Disorders Program** provides support to people with dementia disorders and their caregivers. Projects serve clients with in-home respite care, day care center services and referrals.
- **The National Family Caregiver Support Program (NFCSP)** provides support services to functionally impaired elders and their caregivers such as in-home respite care and day care, information and training, and assistance with access to services. This program also may assist seniors who are caring for grandchildren.
- **GeorgiaCares** is a statewide coalition to assist low income Georgians in applying for the various drug assistance programs sponsored by pharmaceutical companies. This program also provides health insurance information, counseling and community education to Georgia's citizens. Customers may call 1-800-669-8387 or their local Area Agency on Aging for assistance in this program. See Section 2926, GeorgiaCares, for additional information.

**Adult Protective Services (APS)** is not administered by the AAA but directly from the DAS. APS provides a mechanism to report abuse, neglect or exploitation of disabled adults or elder persons who are not residents of nursing homes or personal care homes. Calls that are for emergency situations should be directed to call "911". Non-emergency reports should be directed to:

APS Central Intake Unit  
Toll-Free (888) 774-0151  
Within Metro Atlanta local calling area (404) 657-5250

The Area Agency on Aging (AAA) coordinates a variety of services and information for the elderly and their caregivers including Community Care Services Program (CCSP). The AAA serves as an entry point for all programs and services, determining both client eligibility and the type of services needed. To find the nearest AAA for your area, call 1-866-552-4464, and press 1.

Listed below are Georgia's 12 AAA Service Areas:

**ATLANTA REGIONAL COMMISSION**

CCSP Information – (404) 463-3244 (Atlanta)  
Area Agency on Aging – (404) 463-3100 (Atlanta)  
Cherokee, Clayton, Cobb, DeKalb, Douglas, Fayette,  
Fulton, Gwinnett, Rockdale, and Henry.

**CENTRAL SAVANNAH RIVER**

CCSP Information – (888) 922-4464 or (706) 210-2013  
Area Agency on Aging (706) 210-2013 (Augusta)  
Burke, Columbia, Glascock, Hancock, Jefferson,  
Jenkins, Lincoln, McDuffie, Richmond, Screven,  
Taliaferro, Warren, Washington and Wilkes.

**COASTAL**

CCSP Information – (800) 580-6860 (Brunswick)  
(888) 698-2984 (Savannah)  
Area Agency on Aging – (912) 264-7363 (Brunswick)  
Bryan, Bullock, Camden, Chatham, Effingham, Glynn,  
Liberty, Long and McIntosh.

**LEGACY LINK, INC. (Georgia Mountains)**

CCSP Information – (800) 845-LINK or (770) 538-2650  
Area Agency on Aging – (770) 538-2650 (Gainesville)  
Banks, Dawson, Forsyth, Franklin, Habersham, Hall,  
Hart, Lumpkin, Rabun, Stephens, Towns, Union and  
White.

**HEART OF GEORGIA/ ALTAMAHA**

CCSP Information – (888) 367-9913 or  
(912) 367-3648  
Area Agency on Aging – (912) 367-3648 (Baxley) or  
(888)367-9913  
Appling, Bleckley, Candler, Dodge, Emanuel, Evans,  
Jeff Davis, Johnson, Laurens, Montgomery, Tattnall,  
Telfair, Toombs, Treutlen, Wayne, Wheeler and Wilcox.

**MIDDLE GEORGIA**

CCSP Information – (478) 751-6466  
Area Agency of Aging – (888) 548-1456 or  
(478) 751-6160 (Macon)  
Baldwin, Bibb, Crawford, Houston, Jones, Monroe,  
Peach, Pulaski, Putnam, Twiggs and Wilkinson.

**NORTHEAST GEORGIA**

CCSP Information – (800) 474-7540 or (706) 583-2546  
Area Agency on Aging – (706) 369-5650 (Athens)  
Barrow, Clarke, Elbert, Greene, Jackson, Jasper,  
Madison, Morgan, Newton, Oconee, Oglethorpe and  
Walton.

**NORTHWEST GEORGIA (formerly Coosa  
Valley/North Georgia)**

CCSP Information – (800) 759-2963 or (706) 802-5506  
Area Agency on Aging – (706) 295-6485  
Bartow, Catoosa, Chattooga, Dade, Fannin, Floyd,  
Gilmer, Gordon, Haralson, Murray, Paulding, Pickens,  
Polk, Walker and Whitfield.

**SOUTH/SOUTHEAST GEORGIA**

CCSP Information – (912) 287-5888 or (888) 732-4464  
Area Agency on Aging – (912) 285-6097 (Waycross)  
Atkinson, Bacon, Ben Hill, Berrien, Brantley, Brooks,  
Charlton, Clinch, Coffee, Cook, Echols, Irwin, Lanier,  
Lowndes, Pierce, Tift, Turner and Ware.

**SOUTHERN CRESCENT – (formerly Chat-Flint/  
McIntosh Trail)**

CCSP Information – (706) 675-6721 or (770) 854-6026  
Area Agency on Aging – (866) 854-5652  
(706) 407-0016 (Franklin) (678) 552-2853 (Atlanta)  
Butts, Carroll, Coweta, Heard, Lamar, Meriwether, Pike,  
Spalding, Troup and Upson.

**SOUTHWEST GEORGIA (SOWEGA)**

CCSP Information – (229) 432-1124 (Albany)  
Area Agency on Aging – (800) 282-6612 or  
229) 432-1124 (Albany)  
Baker, Calhoun, Colquitt, Decatur, Dougherty, Early,  
Grady, Lee, Miller, Mitchell, Seminole, Terrell, Thomas  
and Worth.

**LOWER CHATTAHOOCHEE (formerly West  
Central)**

CCSP Information – (706) 649-7494 or 800-615-4379  
Area Agency on Aging – (706) 256-2910 (Columbus)  
Chattahoochee, Clay, Crisp, Dooly, Harris, Macon,  
Marion, Muscogee, Quitman, Randolph, Schley,  
Stewart, Sumter, Talbot, Taylor and Webster.